## Guru Nanak College of Education and Research Bhandup, Mumbai 2023-2024

Awareness programmes to communicate the guidelines for redressal of student grievances

## **Grievance redressal Mechanism:**

A grievance box has been fixed outside the multipurpose hall. Students put their grievances in written form in it. The grievances are attended promptly, cell members resolve the grievances democratically and the solution is conveyed individually or in the group.

## Awareness programme

At the beginning of the academic year principal and class co-ordinator Dr Amrita Majumder informed students about guideline of grievance cell. They explained to the students about University guideline about the grievance cell. After that they explained them grievance redressal mechanism.